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Muskham Primary School
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12th March 2024

Moving from sQuid to ParentPay

Introducing ParentPay as our new online payment service

We are pleased to announce that we will shortly be changing our cashless payment provider for items such as dinner money and school visits. Using a secure website called **ParentPay** you will be able to pay online using your credit / debit card.

What are the benefits to parents & pupils?

- ParentPay is a user-friendly online platform and will offer you the freedom to make online payments whenever and wherever you like, 24/7. Watch a product demo here - [ParentPay - Parents Overview on Vimeo](#)
- The technology used is of the highest internet security available ensuring that your money will reach school safely – offering you peace of mind.
- Payments can be made by credit/debit card.
- Full payment histories, balance alerts and statements are available to you securely online at any time.

Our **“Go Live”** day will be the first day back after the Easter break (15th April 2024) so students won't be able to spend from their new ParentPay account until that date and should continue to use sQuid until the end of term.

However, once you have activated your account with ParentPay (see how below) you will be able to start to add funds for meals, trips and resources in preparation for our students return after Easter.

During the school Easter holiday period all balances currently on sQuid will be transferred by the school to ParentPay, with the exception of any open visit balances, any changes in regards to visits will be communicated by letter at a later date.

Headteacher
Mrs A Crossland



Assistant Headteacher
Mrs K Tansley

How to get started with ParentPay?

We will start to send out your unique account activation details the week commencing 18th March 2024. Once you receive these:

- Visit www.parentpay.com
- Enter your Activation username and password in the Account Login section of the homepage.

NB. These are for one-time use only, please choose your own username and password for future access during the activation process

- Provide all the necessary information and choose your new username and password for your account - registering your email address will enable us to send you receipts and reminders.
- Once activation is complete you will be able to see items available for payment, select which item(s) if any and add to your basket and proceed to complete your payment.

If you have any questions, please contact the school on office@muskham.notts.sch.uk

For more information, visit www.parentpay.com/parents/



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In collaboration with



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